

# 2020

**ADAPTING, TOGETHER**



ANNUAL IMPACT REPORT

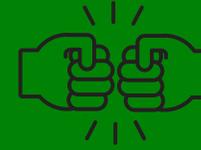
# ACCORD CORPORATION

ALLEGANY COUNTY'S COMMUNITY ACTION AGENCY

# MISSION

As a Community Action Agency we believe in the strength, dignity, and potential of all people. We offer access to opportunities, resources, and services to strengthen individuals, families and communities. We are committed to improving the community's response to rural poverty and giving a voice to the unheard.”

# VISION



EDUCATE ● ENCOURAGE ● EMPOWER

# VALUES

## COMPASSION, DIGNITY, AND DIVERSITY

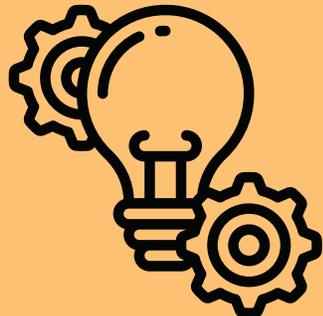
We care for all people as unique human beings worthy of compassion, dignity, and respect. We value diversity in families, our agency, and our community.

## ADVOCACY AND EMPOWERMENT

We believe in advocating for social justice through education and empowerment.

## COMMITMENT TO EXCELLENCE

We are committed to the highest standards of excellence by fostering continuous improvement and innovation in response to the changing needs of our community.



## PROFESSIONAL DEVELOPMENT

We value each employee and provide an environment that fosters professional development through continued education, sharing of knowledge and experience, and opportunities for challenging work.

## PARTNERS AND COLLABORATION

We recognize that strong collaborations and partnerships are the foundation of community mobilization and change.

## ACCOUNTABILITY AND RESPONSIBILITY

We take responsibility for our attitudes, actions, and judgments and expect to be held accountable for them. We take great care to protect the resources entrusted to us.

## A MESSAGE FROM OUR EXECUTIVE DIRECTOR

Sharing our community impact in our annual report is an important opportunity to reflect on the enormity of what we all, every single one of us, experienced this past year. 2020 reminded us of exactly why Community Action remains an essential community partner, a dependable neighbor, an ally, an advocate for the most vulnerable and a place to turn when the road ahead cannot be seen. It reminded us how meaningful it is to live in a community where people step up for each other in hard times. Those hard times came, in ways we never imagined and we pulled together, like we always do.

ACCORD delivered essential services throughout the shut-down and we shall be forever grateful to every staff member that showed up to keep things operational, whether we were processing payments to our vendors (including some local mask makers), making food boxes, teaching in virtual classrooms to our smallest learners or assisting small business owners to reopen, we kept our services going. We continue to expand and modify as necessary to make sure the resources available in response to the pandemic get to the people and businesses most in need.

To our many amazing partners, school counselors, our heroes at the Health Department and Office for the Aging, our family day care providers that made sure our essential workers had quality care for their children and our local elected officials who put our health and safety first, we were proud to work with you and grateful for your commitment and courage. Our volunteers made so much possible, we could not have done the food drives without you!

We are very proud of the help we were able to provide during this extraordinary time and we are grateful for those who support us and what we do every day. We are energized by the courage and resilience of this community.

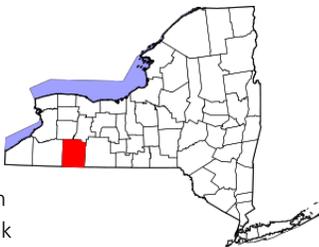


“  
*We are energized  
by the courage  
and resilience of  
this community.*  
”

# ALLEGANY COUNTY POVERTY REPORT 2020

47,025

## County Population



17.0%

## COUNTY POVERTY RATE

\*The New York State Community Action Association (NYSCAA) publishes an annual New York State Poverty Report. The report provides a statewide look at poverty in each county across New York State. The full publication can be found by visiting <https://www.nyscommunityaction.org/poverty-reports>

### LIVING IN POVERTY

Individuals	17.0% (7,146)
Children (Under 18)	26.3% (2,454)
Adults 25+	12.9% (3,818)
Senior Citizens 65+	8.1% (661)

### EMPLOYMENT & POVERTY

\$25.47	\$28,180	\$13.46	\$32,076
Living Wage for 1 Adult, 1 Child Household	Median Income w/High School Diploma	Hourly Wage for FMR, 2BR Apartment	Median Income

### RACE & POVERTY

White	16.9% (6,875)
African American	15.7% (24)
Hispanic/Latin	40.4% (135)

VALUES REPRESENT THE PERCENT OF POPULATION IN POVERTY BY RACE

### HEALTH & POVERTY

No Health Insurance	70%
Employed 8.1%	Unemployed 15.0%
Free/Reduced Lunch Program	

### GENDER & POVERTY

Median Earnings High School Diploma Only

Median Earnings \$36,250		Median Earnings \$19,482	
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Of Those Families with Female Heads of Household and Children Present  
45.7% Live in Poverty

### EDUCATION & POVERTY

#### EDUCATIONAL ATTAINMENT

No Degree	High School	Associate	Bachelors or Higher
<b>10.0% TOTAL</b>	<b>36.5% TOTAL</b>	<b>33.1% TOTAL</b>	<b>20.5% TOTAL</b>
<b>26.9% LIVING IN POVERTY</b>	<b>14.3% LIVING IN POVERTY</b>	<b>12% LIVING IN POVERTY</b>	<b>4.9% LIVING IN POVERTY</b>

# FISCAL YEAR 2020 FINANCIALS

## FISCAL YEAR MARCH 1, 2019 – FEBRUARY 29, 2020

### OPERATING REVENUES

Contributions	\$7,255,971
In-kind revenue	\$5,268
Management fees	\$140,237
Program revenue	\$12,167
Other	\$22,648
Grant income-paycheck protection program	\$21,000
Net assets released from restrictions through satisfaction of program restrictions	\$58,014
<b>Total revenue</b>	<b>\$7,515,305</b>

### OPERATING EXPENSES

Program Services:	
Housing development	\$501,117
Youth services	\$98,233
Child care services	\$636,614
Infant and child care services	\$3,970,270
Business and community development	\$471,659
Family development	\$214,488
Domestic Violence	\$442,594
<b>Total program services</b>	<b>\$6,335,035</b>
Management and general	\$986,984
<b>Total expenses</b>	<b>\$7,322,019</b>

The above information was extracted from ACCORD Corporation's February 28, 2021 financials statements which were audited by EFPR Group, CPA. Readers of this statement may obtain a copy of ACCORD Corporation's audited financial statements from ACCORD Corporation.

## 2020 BOARD OF DIRECTORS

Carrie Whitwood, President  
Bernie Riley, Vice President  
Joseph Damiano, Director  
Edna Kayes, Director  
Joanne LaForge, Director

Debra Miller, Director  
Richard Patterer, Director  
Reita Sobeck-Lynch, Director  
Ellen Matla, Director

*THANK YOU FOR YOUR SERVICE!*

# ACCESS Center Programs

ALLEGANY COUNTY'S COMMUNITY ENTRY TO SUPPORTIVE SERVICES

Increases access to services and benefits to ensure a comprehensive approach to support self-sufficiency.



## FOOD PANTRY

Our Food Pantry provides nutritional food, information and referrals on food budgeting to individuals and families in crisis or at risk of hunger and malnutrition.

**1168**

**EMERGENCY FOOD BOXES**

**332**

**SUPPLEMENTAL FOOD BOXES**

**19**

**MOBILE FOOD DISTRIBUTIONS**

**259,150 POUNDS  
OF FOOD**

**SERVED**



**5,183**



**ADULTS**

**4,442**



**CHILDREN**

**3,298**



**SENIORS (65+)**

## COMMUNITY ACTION ANGELS

The Community Action Angels Program responds to the needs of the low-income community by organizing and coordinating community response to increasing the availability and access to resources through a volunteer corps.

**430**

CHILDREN RECEIVED



**HOLIDAY PACKAGES**

**136**

INDIVIDUALS RECEIVED



**PERSONAL CARE ITEMS**

**12**

INDIVIDUALS RECEIVED



**GAS CARDS**

**90**

CHILDREN RECEIVED



**SCHOOL SUPPLIES**

**123**

INDIVIDUALS RECEIVED



**EMERGENCY CLOTHING**

**14**

INDIVIDUALS RECEIVED



**HOME FURNISHINGS**

*Helping individuals & families  
become self-sufficient*



# Business Programs



**MOVING IDEAS FORWARD**



The Entrepreneurship Assistance Program (EAP) provides instruction, training, technical assistance and support services to new and aspiring entrepreneurs in our local community.



**6 NEW BUSINESSES**



**113 JOBS CREATED OR MAINTAINED**

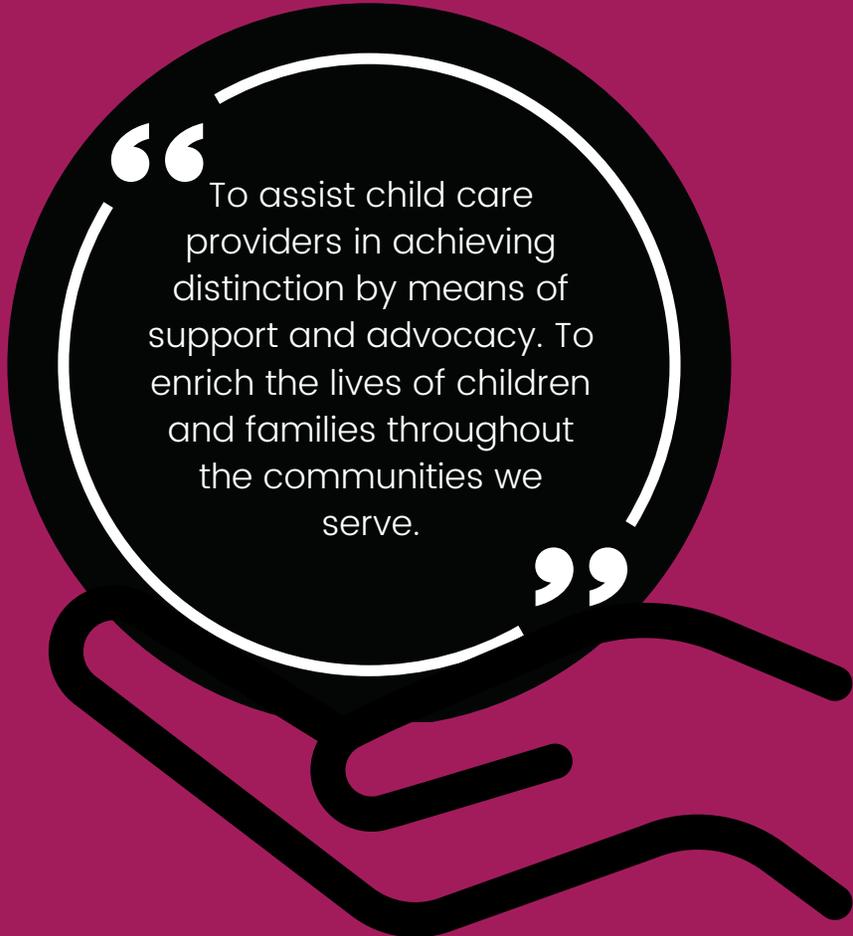


**12 INDIVIDUALS RECEIVED BUSINESS ASSISTANCE**

# Child Care Services

SUPPORTING ALLEGANY, CATTARAUGUS, AND WYOMING COUNTIES

Increases access to services and benefits to ensure a comprehensive approach to support self-sufficiency.



“To assist child care providers in achieving distinction by means of support and advocacy. To enrich the lives of children and families throughout the communities we serve.”

## 2020 Child Care Services Contract Budgets

Child Care Resource and Referral Services	\$231,985
Day Care Registration	\$106,575
Legally-Exempt Enrollment Services	\$82,150
Child and Adult Care Food Program	\$75,276
Infant Toddler Servicers	\$41,000
COVID-19 Response Fund-CARES 1 & 2	\$363,904
COVID-19 Response Fund-CARES 3 All Essential Worker Child Care Scholarships	\$334,822
<b>Total</b>	<b>\$1,217,712</b>

## INTRODUCTION TO CHILD CARE SESSIONS

Free technical assistance on the process of starting a child care business. Services include, but are not limited to, providing education and resources on the NYS Regulations, meeting regulation requirements, residence compliance, ordering and completing the day care business application.



5 ALLEGANY COUNTY
5 CATTARAUGUS COUNTY
3 WYOMING COUNTY

**13**  
TOTAL  
SESSIONS

## CHILD CARE REFFERALS

Assists families by providing parents/guardians information on child care options in their area which includes education on high quality child care and how to evaluate their child care arrangements.

**112** TOTAL  
REFERRALS

54 ALLEGANY COUNTY	43 CATTARAUGUS COUNTY	15 WYOMING COUNTY
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### REQUESTED TYPE OF CARE

(Parents may choose more than one option)

69 FAMILY CHILD CARE	38 GROUP FAMILY CHILD CARE
54 CENTER BASED CHILD CARE	1 SCHOOL-AGED CHILD CARE

## BASIC TECHNICAL ASSISTANCE

Provided by phone, email and/or face to face to the Child Care Provider Community.

2,212 ALLEGANY COUNTY	2,412 CATTARAUGUS COUNTY	912 WYOMING COUNTY
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**5,536**  
TOTAL  
SESSIONS

# LEGALLY EXEMPT ENROLLMENT SERVICES

Child Care specifically for subsidized families when they do not choose a regulated day care option.

29  
ALLEGANY COUNTY

46  
CATTARAUGUS COUNTY

12  
WYOMING COUNTY

**87**  
LEGALLY-EXEMPT PROVIDERS

**\$5,899.62**

IN PPE SUPPLIES DISTRIBUTED TO

**35**  
LEGALLY EXEMPT PROVIDERS



\*Home inspections were not conducted due to the COVID-19 Pandemic.

# CHILD AND ADULT FOOD CARE PROGRAM (CACFP)

Reimbursement to Child Care Home Providers for serving healthy meals and snacks to children in care. Providers undergo home visit observations and are provided technical assistance on menu completion and reimbursement of claims.

**106,089** MEALS AND SNACKS PROVIDED TO **655** CHILDREN

**\$159,807.83** DISTRIBUTED THROUGH CACFP TO FEED HEALTHY MEALS

**42**  
HOURS OF NUTRITIONAL EDUCATION PROVIDED

**74**  
VIRTUAL DESK REVIEWS COMPLETED



# CCR&R QUALITY CHILD CARE COMMUNITY SPECIFIC STRATEGIES

## HEALTH & SAFETY GRANTS

Start-up Health & Safety Grants are provided to new child care programs. Grants are awarded and based on low-income criteria. Items awarded include but are not limited to, health and safety supplies, materials for home to comply with regulations and any other expense that meets the need of health and safety compliance.

**7**  
GRANTS PROVIDED



3  
ALLEGANY COUNTY

3  
CATTARAUGUS COUNTY

1  
WYOMING COUNTY

## QUALITY IMPROVEMENT GRANTS

Awarded to providers/programs based on a demonstrated commitment to meet any or all components of QualityStarsNY standards. The provider/program goals and outcomes in a quality improvement plan (QIP) are documented in order to support the justification for the grant.

**52**  
GRANTS PROVIDED



20  
ALLEGANY COUNTY

22  
CATTARAUGUS COUNTY

10  
WYOMING COUNTY

## LEGALLY EXEMPT HEALTH & SAFETY GRANTS

Awarded to legally exempt providers to ensure compliance with the health and safety program requirements noted on the enrollment

**35**  
GRANTS PROVIDED



15  
ALLEGANY COUNTY

15  
CATTARAUGUS COUNTY

5  
WYOMING COUNTY

# FAMILY DAY CARE REGISTRATION

Assists in the recruitment of new Family Day Care providers, educates, and provides technical assistance to applicants and registered providers on regulations, training, roles and responsibilities and obtains required clearances for registration. Conducts inspections for registered providers as well as address complaints regarding illegal child care operations. This program serves Allegany and Cattaraugus Counties.



The March 2020 pandemic largely shut down, reduced, or disrupted the already scarce availability of child care across our community. From May 2020–December 2020 a total of 8 Family Daycares closed their doors. However, we also gained 2 new programs in Allegany County.



**PERSONAL PROTECTIVE EQUIPMENT (PPE) SUPPLY DISTRIBUTIONS HELD**

## INFANT TODDLER SERVICES

Intensive technical assistance and technical assistance provided to childcare providers specifically around children from 0 to 3 years old. Training and educational grants provided to allow programs to grow and meet OCFS requirements for registration.

**5 GRANTS DELIVERED**

**20.5 HOURS OF INTENSIVE TECHNICAL ASSISTANCE**

**22 BASIC TECHNICAL ASSISTANCE OPPORTUNITIES**

## TRAINING & TECHNICAL ASSISTANCE

Training, technical assistance and intensive technical assistance services are planned, coordinated, and delivered to early childhood professionals and parents. Services are delivered in accordance with quality assurance standards in Allegany, Cattaraugus, and Wyoming counties.

No trainings occurred March – December of 2020 due to COVID-19.

## INTENSIVE TECHNICAL ASSISTANCE

Child Care Providers, program space, furnishings, personal care routines, and learning environments are observed and assessed to ensure a safe, healthy-learning environment. As part of the assessment process, providers are eligible to receive a Quality Improvement grant to purchase items to implement their professional development and program goals.

\*ITA hours were impacted by COVID 19 due to the inability for a ITA Specialist to go into provider homes or centers from March- December of 2020.

### CHILD CARE PROVIDER EDUCATION

5 PROVIDERS RECEIVED  
PDP HEALTH & SAFETY  
TRAINING

15 PROVIDERS COMPLETED  
PDP WEB CASTS-CAM & SAFETY  
THROUGHOUT THE YEAR

7 PROVIDERS RECEIVED  
CACFP TRAINING

4 PROVIDERS RECEIVED  
REGULATIONS JEOPARDY

9 PROVIDERS  
ITRN PYRAMID MODEL

**40 CHILD CARE  
PROFESSIONALS RECEIVED  
TRAINING**

### CHILD DEVELOPMENT ASSOCIATE (CDA)- OBSERVATIONS AND REVIEWS.

8 Child Care Professionals  
received their CDA.

### INTERNAL EDUCATION

32 NEW STAFF TRAINED IN  
CHILD ABUSE AND  
MALTREATMENT

### PARENT EDUCATION

8 PARENTS RECEIVED ORAL  
HEALTH TRAINING

**34.75 HOURS OF  
INTENSIVE TECHNICAL  
ASSISTANCE PROVIDED  
TO THE CHILD CARE  
PROVIDER COMMUNITY**

# Child Care Services

COVID-19 RESPONSE



# COVID-19 RESPONSE FUNDS: CARES 1 ESSENTIAL WORKERS CHILD CARE SCHOLARSHIPS (APRIL- JULY 2020)

Governor Andrew M. Cuomo announced on April, 23, 2020 that New York State would provide childcare scholarships to all essential workers starting Monday, April 20. Child care costs will be covered with \$30 million in federal CARES Act funding to essential staff whose income is less than 300 percent of the federal poverty level – or \$78,600 for a family of four. The CARES funding will also be used to purchase supplies for childcare providers that remained open providing care for children of essential workers.

Essential workers can use the funding to pay for their existing care arrangement and are also linked to CCR&R services if needing childcare. Funding for the CARES Scholarship Project is administered through The New York State Office of Children and Family Services.

Here is the final review of the number of childcare programs and parent applications received, approved enrollments and what has been paid out to the provider community on behalf of essential workers ending 6/30/2020.

## FUNDS DISTRIBUTED BY COUNTY

### ALLEGANY COUNTY

Child Care Payments	\$23,394.55
Purchased PPE Supplies	\$5,696.35
Total Expenditures	\$29,090.90

### CATTARAUGUS COUNTY

Child Care Payments	\$57,327.40
Purchased PPE Supplies	\$9,280.77
Total Expenditures	\$66,608.17

### WYOMING COUNTY

Child Care Payments	\$35,882.00
Purchased PPE Supplies	\$5,849.46
Total Expenditures	\$41,731.46

## ESSENTIAL WORKER APPLICATIONS

**133** APPLICATIONS PROCESSED      **78** APPLICATIONS APPROVED

\*Over-income was the primary reason application was not approved.

## CHILD CARE PROVIDER/PROGRAM APPLICATIONS

**48** APPLICATIONS PROCESSED      **22** RECEIVED CARES 1 SCHOLARSHIP FUNDS

\*16 Parents did not find a Child Care match.  
\*Child Care was not found for 25 children..

## CARES SCHOLARSHIP FUNDING

**120** TOTAL CHILDREN RECEIVED FUNDING

ALLEGANY COUNTY- 5 PROVIDERS WITH 20 CHILDREN  
CATTARAUGUS COUNTY- 9 PROVIDERS WITH 57 CHILDREN  
WYOMING COUNTY-8 PROVIDERS WITH 43 CHILDREN

**52** CHILD CARE PROGRAMS RECEIVED PPE SUPPLIES

# COVID-19 RESPONSE FUNDS: CARES 2 NYS FORWARD GRANTS

(Based on Programs that submitted an approved application)

To assist reopening and restructuring by providing materials and activities to support a more socially distant model, and/or for supplies associated with remote learning to support programs to continue operations.

Temporary Operating Assistance for opening additional classrooms (does not include capital improvements to property).

## ALLEGANY COUNTY

5 PROVIDERS WITH 29 CHILDREN RECEIVED SCHOLARSHIPS

## CATTARAUGUS COUNTY

8 PROVIDERS WITH 35 CHILDREN RECEIVED SCHOLARSHIPS

## WYOMING COUNTY

7 PROVIDERS WITH 14 CHILDREN RECEIVED SCHOLARSHIPS

**TOTAL SCHOLARSHIPS = \$89,028.97**

# CARES 3 COVID-19 RESPONSE FUND: ESSENTIAL WORKERS CHILD CARE SCHOLARSHIPS (NOVEMBER- DECEMBER 2020)

## ALLEGANY COUNTY

\$5,700 IN REOPENING & RESTRUCTURING GRANTED TO 4 CHILD CARE PROGRAMS

\$29,590.17 IN TEMPORARY OPERATING GRANTS TO 3 CHILD CARE PROGRAMS

## CATTARAUGUS COUNTY

\$14,100 IN REOPENING & RESTRUCTURING GRANTED TO 10 CHILD CARE PROGRAMS

\$111,742 IN TEMPORARY OPERATING GRANTS TO 7 CHILD CARE PROGRAMS

## WYOMING COUNTY

\$2,250 IN REOPENING & RESTRUCTURING GRANTED TO 2 CHILD CARE PROGRAMS

## MICRO-GRANTS COVID-19 RESPONSE FUND

Received \$9,000 from two local foundations: Cattaraugus Region Community Foundation and Allegany County Area Foundation from the WNY COVID-19 Community Response Fund for assistance to 35 (16 Allegany Co, 19 Catt Co) in-home childcare providers in Cattaraugus and Allegany Counties to be used to purchase and supplement creditable foods for 35 Family and Group Family childcare providers.

## SMALL GRANTS FOR SMALL CHILDREN

This grant is to provide emergency financial support to home-based childcare providers in Allegany, Cattaraugus and Wyoming Counties during the COVID-19 pandemic. The Ralph Wilson Jr. Foundation (Funder) aims to elevate caregivers' critical roles by highlighting the often-hidden value and contributions they make to families and communities every day. Working closely with two area foundations, Cattaraugus Region Community Foundation and the Community Foundation of Greater Buffalo.

**53** Family + Group Family home-base child providers received a total of **\$118,000** in financial support.

15  
ALLEGANY  
COUNTY

24  
CATTARAUGUS  
COUNTY

14  
WYOMING  
COUNTY

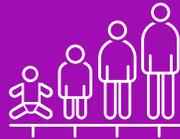
# Domestic Violence Programs



# empower-

to help (someone) become stronger and more confident, especially in controlling their life and claiming their rights.

## PROGRAM DEMOGRAPHICS



**60** FAMILIES **54** FEMALES **14** MALES **36** CHILDREN

## 24-HOUR CRISIS HOTLINE



**989** CALLS ANSWERED

## SAFETY PLANNING



**96** PLANS COMPLETED PLANS UPDATED **106x**

## EMERGENCY SHELTER



**443** SAFE BED NIGHTS FOR **7** ADULTS **4** CHILDREN

## FAMILY OFFENSE PETITIONS



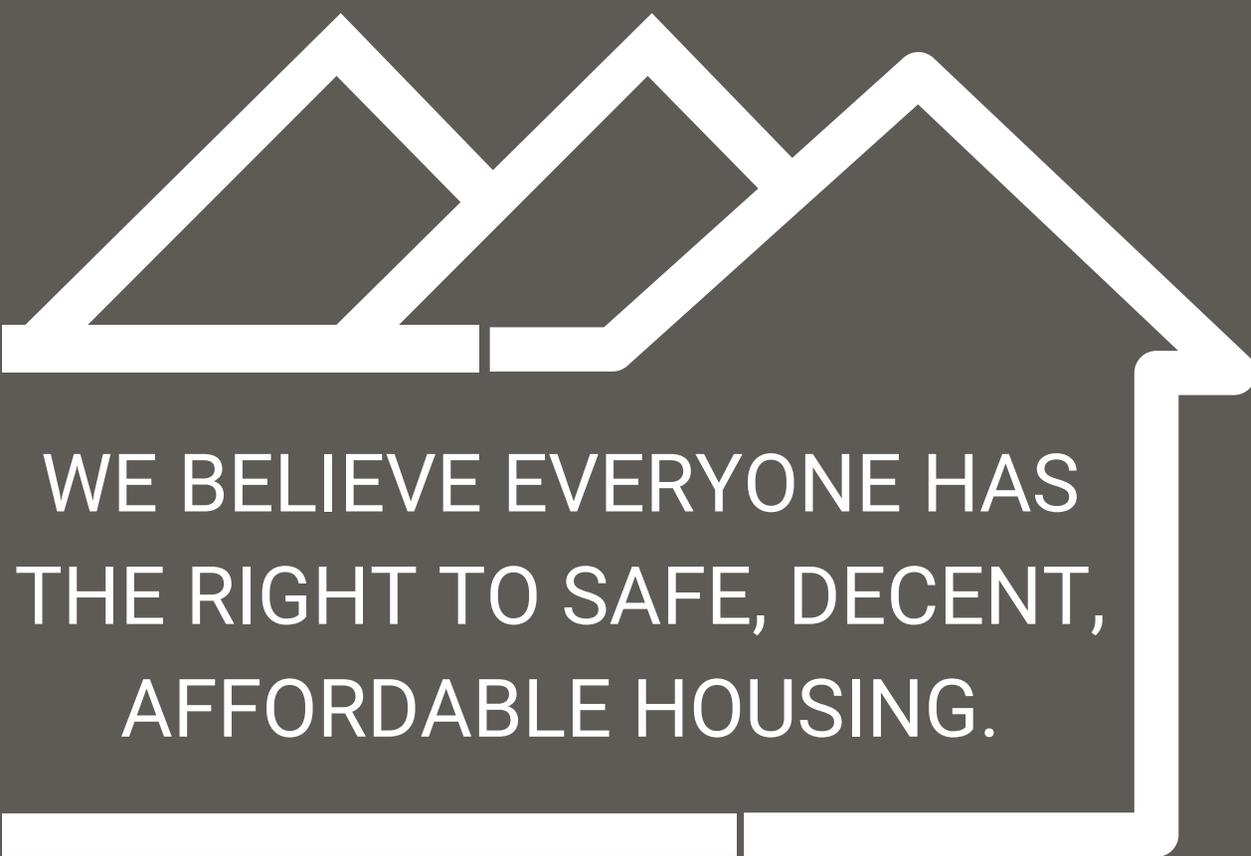
**68** PREPARED

## COURT ACCOMPANIMENT



FAMILY COURT **176x** INTEGRATED DOMESTIC VIOLENCE COURT **48x**

# Housing Programs



WE BELIEVE EVERYONE HAS  
THE RIGHT TO SAFE, DECENT,  
AFFORDABLE HOUSING.

HOUSING IS "AFFORDABLE" WHEN RENT OR MORTGAGE,  
PLUS UTILITIES, IS NO MORE THAN



**30%**

OF A HOUSEHOLD'S GROSS INCOME

**RAPID REHOUSING**

**30** FAMILIES EMERGED FROM BEING HOMELESS  
BY PROVIDING SECURITY DEPOSITS AND/OR  
SHORT TERM RENTAL ASSISTANCE

**SOLUTIONS TO END HOMELESSNESS PROGRAM (STEHP)**

**34** FAMILIES ASSISTED

**SECTION 8 RENTAL ASSISTANCE**

**206** FAMILIES ASSISTED

**OWNER-OCCUPIED PROPERTY REHABILITATION**

**4** HOUSING UNITS RECEIVED  
HOME IMPROVEMENTS

**KALTHOFF HOUSE TRANSITIONAL HOUSING PROGRAM**

**11** FAMILIES ESCAPED  
HOMELESSNESS

**FORECLOSURE PREVENTION PROGRAM**

**4** FORECLOSURES  
PREVENTED



# The Head Start

# advantage

## HEAD START FUNDS RECEIVED

HS/EHS 3/1/20-6/30/20	\$1,316,200
HS/EHS 7/1/20-2/28/21	\$2,596,596
CARES COVID (ended 2/28/21)	\$253,976
CACFP 10/1/19-9/30/20	\$125,611

## BUDGETARY EXPENDITURES & PROPOSED BUDGET

The 3/1/21-2/28/22 total operating budget for HS/EHS is \$4,039,677 in federal funds. The largest expenditures include staff salaries, fringe benefits, rent/space, and transportation services (bus leasing).



“every child, regardless of circumstances at birth, has the **ability** to reach their **full potential**.”

## CENTER LOCATIONS

- BOLIVAR
- BELFAST
- CUBA
- FRIENDSHIP
- WELLSVILLE
- HOME BASED

# Serving Children

# From Birth **to** age

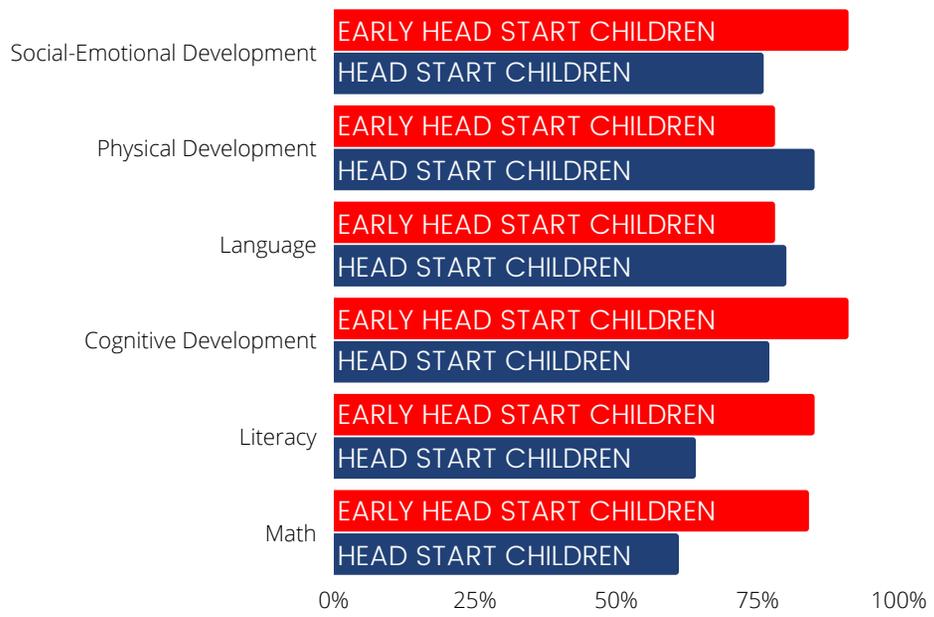


	<b>NUMBER OF FAMILIES SERVED</b>	<b>154</b> HEAD START FAMILIES	<b>157</b> EARLY HEAD START FAMILIES
	<b>NUMBER OF CHILDREN SERVED</b>	<b>160</b> HEAD START CHILDREN	<b>181</b> EARLY HEAD START CHILDREN
	<b>ELIGIBLE PERCENTAGE SERVED</b>	<b>47.5%</b>	
	<b>AVERAGE MONTHLY ENROLLMENT</b>	<b>141</b> HEAD START CHILDREN 9/1/19-6/30/20	<b>134</b> EARLY HEAD START CHILDREN 9/1/19-8/31/20
	<b>ENROLLED CHILDREN THAT RECEIVED MEDICAL EXAMS</b>	<b>99%</b> HEAD START CHILDREN	<b>67%</b> EARLY HEAD START CHILDREN
	<b>ENROLLED CHILDREN THAT RECEIVED DENTAL EXAMS</b>	<b>61%</b> HEAD START CHILDREN	<b>33%</b> EARLY HEAD START CHILDREN



# Ready for Kindergarten

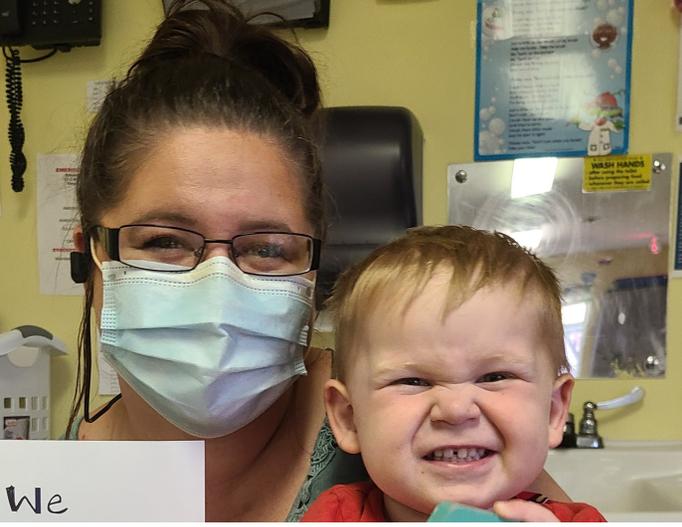
All program activities are focused on high quality school readiness efforts including education activities with children, screenings and assessments, health, disabilities, nutrition, wellness, and mental health services. The program conducts developmental assessments three times per year: fall, winter, and spring. During 2020, the Spring assessment was not completed due to the COVID related closure of in person services. However, at the winter assessment period, children were meeting or exceeding development expectations at the rates below:



The program also works in collaboration with school districts and parents to ensure that districts have all of the required paperwork for their transition to Kindergarten and that children are ready to enter Kindergarten successfully.

## Parent engagement

Head Start provides numerous ways for parents to engage in program activities ranging from volunteer opportunities, at home educational activities to extend learning, adult education and training classes, shared governance participation via Parent Committee or Policy Council involvement, etc. From March 2020 on, parent participation was limited to virtual services due to the COVID-19 global pandemic.



We



**Congratulations**  
FAMILY DEVELOPMENT CREDEN  
CLASS OF 2020!





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